Building on a BASE™ of Success
A Canadian Forum to Improve Access through eConsultation

LEARN...
the latest research evidence and experience from leaders across Canada and international

SHARE...
your experiences with each other and with Canadian and international leaders

INFLUENCE...
the future of eConsult in Canada

Program Brochure

Monday, December 11, 2017
The Ottawa Hospital General Campus, Royal Room

www.ChamplainBASEeConsult.com
Come join us for a ground-breaking knowledge exchange forum in Ottawa. Help shape the future of eConsult, learn from your peers, share your experiences and help us ensure all Canadians have improved access to specialists through eConsultation.

**OVERALL LEARNING OBJECTIVES**

Through participation in the forum, participants will:
- Develop an understanding of the research evidence supporting eConsult development, implementation and scale and spread;
- Share their experiences and identify potential collaboration opportunities;
- Directly influence the future of eConsult in Canada by helping to develop and endorse knowledge exchange tools with other key stakeholders.

**PLANNING COMMITTEE**

Special thanks to the following committee members who participated in the planning of this event:

- Clare Liddy, Champlain BASE™ Primary Care Lead
- Erin Keely, Champlain BASE™ Specialist Lead
- Amir Afkham, Champlain Local Health Integration Network
- Jean Cook, Newfoundland and Labrador Medical Association
- Neil Drimer, Canadian Foundation for Healthcare Improvement
- Gina Johar, South East Local Health Integration Network
- Katharina Kovacs Burns, Patient Partner
- Luis Oppenheimer, Winnipeg Regional Health Authority
- Don Sturge, Patient Partner

**REGISTRATION**

<table>
<thead>
<tr>
<th>Conference Registration Fees (fees are in CAD and inclusive of taxes)</th>
<th>Early Bird Online Rate On or before Nov. 17</th>
<th>Regular Online Rate After Nov. 17</th>
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<tbody>
<tr>
<td>Regular</td>
<td>$150</td>
<td>$190</td>
</tr>
<tr>
<td>Trainees (Undergrad, PhD)</td>
<td>$50</td>
<td>$50</td>
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<tr>
<td>General Public / Patients</td>
<td>$0</td>
<td>$0</td>
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*Click here to register online today!*

**Cancellation Policy:** Refunds less $75 administrative charge will be issued in writing by **November 17, 2017**. No refunds will be issued for cancellations received after that date. All refunds will be processed after the event.

**Registration Questions?**
Contact Julie Paquette at julpaquette@toh.ca

**Program Questions?**
Contact Lois Crowe at LCrowe@bruyere.org

[www.ChamplainBASEeConsult.com](http://www.ChamplainBASEeConsult.com)
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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Details</th>
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<tbody>
<tr>
<td>08:30</td>
<td>Registration &amp; Networking Breakfast</td>
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<tr>
<td>09:00</td>
<td>Welcome Remarks &amp; Introductory Comments</td>
<td>Presenters: Dr. Claire Liddy &amp; Dr. Erin Keely</td>
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<tr>
<td>09:15</td>
<td>Plenary Sessions</td>
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| 09:15 | eConsult research evidence and Implementation Successes | Presenters: eConsult researchers and regional implementation partners | By the end of this session, participants will be able to:  
  - Learn about current spread and scale activities of eConsult services using a rapid fire presentation format. Participants will understand the successes and challenges of introducing a disruptive innovation into the health care system from the leaders;  
  - Learn practical implementation tips. |
| 10:15 | Refreshment & Networking Break             |                                               |  |
| 10:30 | Patient Panel Reflecting Patient Expectations | Presenters: Patient Partners                  | • eConsult is a patient-centred service, and listening to patients is an integral part of this approach to service development and implementation. This session will provide the opportunity for participants hear from our patient partners and ensure the patient voices are reflected in every aspect of our eConsult journey. |
| 11:00 | Small Group Sessions                       | Facilitated by multiple eConsult leaders       | By the end of these sessions, participants will be able to:  
  - The objective of these working groups is to give space for different participant’s to share what they are doing, what their challenges are and learn from each other;  
  - Contribute to the development of knowledge exchange tools and receive concrete tools to use and share with their networks;  
  - Influence the direction of eConsult scale and spread.  

Choose your **top three topics** or **suggest an idea** for a small group session during registration. Please note that only relevant topics will be offered. Please let us know if you would like to volunteer to facilitate.  

- S1 Sharing engagement and communication strategies  
- S2 Leveraging eConsult for continuing professional development and educational programs  
- S3 Practical tools for eConsult scale and spread  
- S4 Integrating eConsult into clinic workflows  
- S5 Considerations for a national service  
- S6 Nuts and bolts – liability, licensing, professional practice considerations  
- S7 Special Population Needs (i.e. chronic pain, indigenous, geriatrics, renal, rural/remote)

Join the conversation!  
#eConsultForum
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| 12:15  | Plenary Session                                                                                  | Small group leaders to share ideas generated for hot topics discussion in the afternoon  
- Participants will help set the agenda for the afternoon session                                                                                           |
| 12:30  | Lunch                                                                                           |                                                                                                                                                                                                       |
| 13:00  | Plenary Session                                                                                  | Introduction of Afternoon Sessions and Selection of ‘Hot Topics’  
**Presenters:** Dr. Clare Liddy and Dr. Erin Keely  
By the end of this session, participants will be able to:  
- Select “hot topics” for further discussion                                                                                                                   |
| 13:30  | Small Group Sessions                                                                            | Small Group Sessions  
**Facilitated by multiple eConsult leaders**  
The objective of these working groups is to give space for different participant’s to share what they are doing, what their challenges are and learn from each other.  
By the end of this session, participants will be able to:  
- Develop strategies and approaches to address key issues as identified by colleagues.                                                                 |
| 14:45  | Refreshment & Networking Break                                                                  |                                                                                                                                                                                                       |
| 15:00  | General Assembly Discussion                                                                     |                                                                                                                                                                                                       |
| 15:00  | Delegate Summary Discussion                                                                     | **Presenters:** Dr. Claire Liddy & Dr. Erin Keely  
By the end of this session, participants will be able to:  
- Share what they have learned and reflect on the knowledge they have gained.                                                                                  |
| 16:00  | eConsult National Leaders Panel                                                                 | **Presenter:** Multiple leaders  
By the end of this session, participants will be able to:  
- Utilize information shared by the leader panel to influence their work in scaling and spreading eConsult in their networks.  |
| 16:30  | Considerations for Next Steps in the Scale and Spread of eConsult                               | **Presenters:** Dr. Claire Liddy & Dr. Erin Keely  
By the end of this session, participants will be able to:  
- Contribute to the agreement on next steps arising from the day’s work.                                                                                   |
| 17:00  | Adjournment                                                      |                                                                                                                                                                                                       |

“This is a real winner. It should be tied into a provincial, comprehensive electronic health record.”

“Many thanks to endocrinology – for this elderly frail patient I appreciated not having to wait for her to see an endocrinologist. Very clear guidance.”

“The eConsult process greatly increases my enjoyment of clinical practice as I am able to get immediate answers to questions and improve my knowledge daily.”